



**24 hour Owner Emergency Response Service:**

Owners and their guests may use this service to contact a representative of Owl Street Associates, L.L.C. to respond to non-life-threatening emergencies from 5PM to 9AM and any other time that they are unable to reach an OSA representative at our regular business number 603-726-3076.

IF THERE IS A FIRE, MEDICAL, SECURITY OR OTHER EMERGENCY CALL 911 FIRST!

**1-866-620-8100**

Tell the operator your name, call back number and as much of the following information as possible: owner's name, village and unit #, street address, nature of the call and if there is an alarm at the premises.

Please note that on-call personnel do not live on-site and will respond as quickly as possible. Charges for response and related services may apply. Our current standard rate for emergency response is \$38.50 per hour with a one hour minimum charge. If we are contacted, we shall respond, assess the situation, take any immediate measures necessary and contact the owner to determine a path of action.

Owners are encouraged to have a key and any alarm codes on file with the Property Management and Owner Services department. Please contact Vince Bell at ext. 232 or [vincebell@owlsnestgolf.com](mailto:vincebell@owlsnestgolf.com) with questions.